

SAP Process Excellence in a Nutshell

Why is SAP Process Excellence Important:

As companies succeed and grow, they usually become more complex and siloed in departments, yet serving customers well is inherently a cross-organizational activity.

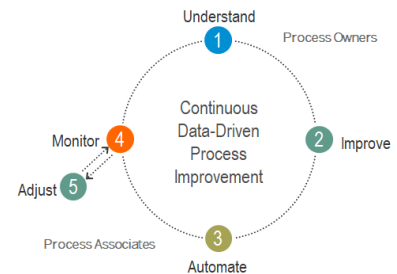
SAP has the experience and the state-of-the-art technology suite to understand, measure, improve, and automate business processes, helping companies overcome departmental silos and run at their very best.

What is SAP Process Excellence:

A software suite that sets up a continuous, data-driven process improvement system.

Key components include:

1. Process mining to visualize & explore how processes are actually executing over time, while enabling benchmarking.
2. Workflow, business rules, integration & orchestration components to improve processes.
3. Intelligent automation technologies to reduce manual steps and efforts.
4. Process visibility capabilities to empower actions by associates working within the business process.



SAP Process Excellence Benefits:

- What gets measured, gets improved.
- Data-driven process transparency makes process improvement decisions simple to make and understand.
- Most organizations experience 300% - 500% return on investment (ROI)* on time savings alone, without adding in a broad range of soft benefits.
- Companies are able to process greater volumes without adding more personnel through intelligent digital automation.
- Customer satisfaction and retention improves as the company improves processes across the organization.
- Companies gain greater ROI from previous investments in various technologies and applications, as process excellence helps components work better, together.